This Statement of Work (the "SOW") is entered into on March 15, 2016 (the "SOW Effective Date") is an attachment to the Master Services Agreement (the "Agreement") dated March 15, 2016, between ICF INCORPORATED, LLC ("ICF"), and Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities (the "Client") (each a "Party" and collectively, the "Parties") under and in accordance with the terms and conditions of the Master Services Agreement.

In addition to the work and services to be performed by ICF pursuant to the Agreement and any other SOWs now or hereafter existing under the Agreement, ICF shall perform the services specified herein (the "Services") in accordance with the terms and conditions of the Agreement.

Except as specifically stated herein, each capitalized term used in this SOW shall have the same meaning as is assigned to it in the Agreement. In the event of any conflict between this SOW and the Agreement, the terms of the Agreement shall govern.

## PROJECT DEVELOPMENT - SCOPE AND APPROACH

## 1. Scope Overview

The Client has contracted with ICF to provide the Client with the necessary tools and services to improve the performance of its gas conversion program and assess opportunities to expand its gas infrastructure. ICF will use its Gas Analytics Module that leverages ICF's proprietary Strategic Intelligence Management System (SIMS) and accompanying staff expertise to:

- Acquire relevant demographic, firmographic, and property data for the Client's New Hampshire service territory and franchise towns.
- Identify the attributes of potential customer segments that are optimal targets for natural gas conversion that are on-main (within 100 feet of the main) and off-main (beyond 100 feet of the main) and map the location of top targets for location-based outreach within the Client's service territory (including the franchise towns).
- Use consumption data loaded into SIMS for New Hampshire on current residential and commercial customers to estimate the potential load for non-customer premises. As part of the standard setup, it is anticipated that up to four residential consumption clusters will be generated based on demographic and property attributes and that up to eight commercial customer consumption clusters will be generated based on entities with similar firmographic characteristics.
- Each non-customer target premise will be assigned the following data:
- SIMS targeting score based on propensity to convert to natural gas
- Estimated distance from main. Note that all distances will have a level of uncertainty to be calculated and communicated to the Client after data is received and sample data is tested.
- Provide the Client with results from above via the SIMS online mapping user interface.
- Franchise towns include:
- Pelham
- Keene
- Windham
- Hanover
- Lebanon

The SIMS User Interface is the dashboard that visualizes the data to highlight potential customer targets and track marketing campaigns. The dashboard has drill down capabilities based on hierarchies predefined in consultation with the Client. The Client will have the ability to drill down using the maps, filters, and selection tools to pull their data extracts from the user interface. ICF will provide the Client
with the Gas Analytics via an analytics-as-a-service retainer model that includes both professional consulting services and deployment of software-as-a-service solutions to support the professional consulting services. As part of this SOW, ICF will deploy its SIMS in support of its Analytics Services. Use of the SIMS is governed by the Software Access and License Agreement executed separately as part of the Agreement.

In addition to standard SIMS Gas Conversion setup and analytics described above, the client may request additional time and materials support for business development assessments such as the high level screening of potential liquefied natural gas distribution locations based on the prospective customer population surrounding the locations or market assessments for alternative pipeline build out scenarios. Time and materials support beyond the included analytics support hours can be addressed through additional SOWs.

This SOW describes the deliverables for ICF \& Client for deployment of the SIMS Gas Analytics, the purchase of 3rd party data, and the Analytics Retainer that covers included professional services from ICF staff to manage the project, define analytical questions, and deliver actionable results.

## 2. Project Approach

The Client requires ICF Services for the duration of the Project. The ICF Consultant(s) assigned to this Project will assist in the implementation of the ICF's Gas Analytics and assist the Client in gaining a better understanding of this module.

The scope of the Project is described below and also includes certain responsibilities and assumptions and associated delivery dates that are the responsibility of the Client. In addition to the tasks specified in the SOW hereto, the Client agrees to provide appropriate Project resources, including but not limited to data, information, and appropriate and cooperative personnel, to facilitate the performance of the Services. The Client shall designate a Program Manager to work with the ICF Consultant(s) to facilitate the provision of the Services. It is mutually understood that business requirements, resources and dates may change.

The Project is estimated to start on March 15, 2016 and has a projected completion date of June 30, 2018. The Consultants will work on the Project during this time, and provide support as specified by the scope of work.

## 3. SIMS Use Case Specifications

As a result of the implementation of the project, the Client will have the ability to login to and interact with the SIMS user interface. SIMS will be utilized to transform raw data into insights and present the insights back to the Client as highly actionable intelligence. The standard SIMS software and associated analytical services will provide the following capabilities:

- Profile generation
- Geospatial visualizations
- Filtering functionality
- List generation capabilities to managers through the SIMS user interface or provided by ICF staff


## 4. Project Data Requirements

Multiple utility and non-utility datasets will be stitched together in the SIMS to enable deployment of the Gas Analytics. Available data along with formats and mechanisms for transfer will be defined during project initiation. The following sections are designed to set expectations about the type of data that will be included in the analysis for this project (if available). Acquisition of required third party datasets will be facilitated by ICF. Third party demographic, firmographic, and property data can be acquired for both Client customers and non-customers who live within Client's service territory and franchise towns and may serve as targets for new customer acquisition based on attributes and locations.

### 4.1. Client Data

Client is responsible for providing the following data during Project Initiation. To meet the proposed timelines for project initiation, the following data (along with any lookup tables required to interpret the data) must be provided by Client in full in an agreed upon format no later than April 15, 2016.

- Locations of Client's existing natural gas infrastructure/GIS mappings
- Service territory and new franchise town boundaries
- Customer geospatial locations if available (latitude/longitude preferred)
- Customer names
- Customer service addresses
- At minimum twelve months of historical billing data (monthly data)
- Additional relevant customer information system data such as customer type
- Past program participation if available (energy efficiency and/or fuel conversion)
- Known restrictions for where pipe can be put in
- Capacity constraints (optional)


### 4.2. Third Party Data

The following third party data sets are expected to be acquired and integrated into the SIMS by ICF in support of the Gas Analytics.

- Demographic data for residential customers and non-customers within the service territory and franchise towns may include:

| o | Age |
| :--- | :--- |
| o | Household composition |
| o | Length of residence |
| o | Income |
| o | Home ownership status |
| 0 | Education level |
| 0 | Dwelling type |

## o Behavior/Lifestyle predictors

- Firmographic data for commercial customers and non-customers within the service territory may include:
o NAICS code
o Revenue range
o Number of employees
o Years in business
o Contact name / phone
- Property attribute data for residential and commercial structures may include:
o Building owner
o Building owner contact info
o Property value
o Year built
o Square footage
o Heating system type
- Weather data from NOAA weather stations to disaggregate natural gas consumption data into baseloads and seasonal loads


## 5. Project Phases

The Gas Analytics project and costing structure is broken into the following phases including: Project Initiation, Third Party Data Purchasing, Analytics Retainer, and Time and Materials Support. These sections are designed to provide the Client with an understanding of the major work conducted in each task and the deliverables and timelines associated with those tasks.

### 5.1 Project Initiation

Project initiation covers the startup phase of the project that requires gathering project requirements, understanding available data, identifying data gaps, working with the Client staff to formulate key initial analytical questions and business use cases and to prototype, presenting proposed initial analysis parameters for approval, and provisioning access to the SIMS online interface for receiving gas analyses results. This phase runs concurrently with Data Acquisition. Major activities are expected to include:

- Conducting a virtual kickoff meeting with the Client Project Manager, Client Data Lead, and other client team members as appropriate
- Setting up of the SIMS for processing Client and third party data
- Working with the Client Data Lead to define data transfer formats, receive the data files, and process the Client customer and natural gas main data in SIMS.
- Establish formats for sharing gas conversion marketing outreach and program conversion data.
- Obtaining and processing weather data from NOAA weather stations as appropriate to run weather normalization and load disaggregation on Client billing data.
- Receiving and processing third party data acquired during the Data Acquisition task
- Configuring the gas analytics to align with Client's specific business rules
- Generating the first round of results including:
- Calculating SIMS targeting score, distance from main estimate, and estimated load for all non-customer premises in the service territory and franchise town boundaries
- Displaying the gas analytics results on the user interface that will include basic, geospatial data visualization and analysis capabilities
- Provisioning access to the SIMS user interface.

It is anticipated that the project initiation phase will last approximately three months from the project start date assuming timely access to Client data and participation from the Client staff in defining the priority business use cases (estimated dates March 15, 2016 - June 30, 2016). The delivery of the first round of targeting results and SIMS login provisioning will occur within three months of ICF receiving Client customer data, past gas conversion participation data and any non-customer premise data (in Client service territory or franchise towns) that will be provided by Client. The formal deliverables anticipated during the Project Initiation Phase are:

1) Data Request Template: ICF to provide Client with a data request template that will specify to Client's data lead the requested data fields in advance of the kickoff meeting.
2) Analysis Request Template: Provisioning by ICF to Client of an analysis request template. The analysis request template will be used by Client staff in coordination with the ICF Project Manager and ICF Lead Gas Analytics Representative to specify the parameters of analyses, timelines, and requested delivery formats (e.g. Excel spreadsheet with specific included fields or map-based visualizations) during both project initiation and throughout the analytics retainer period.
3) Kickoff Meeting: ICF facilitation of the virtual kickoff meeting. Kickoff activities will include resolving any questions regarding data to be provisioned and working with Client staff to define initial analyses using the analysis request template.
4) Business Requirements Documentation: ICF provides documentation of the business requirements and analytical questions that will guide the remainder of the work.
5) Data Load Report: Generation of a SIMS data load report that will summarize the Client and Third Party data loaded to SIMS and the data that has been excluded. For excluded data, the report will include reasons for exclusions. This report will also include data acquired and integrated by franchise town.
6) First Round of Targeting Results Generating and delivering the first round of targeting results specified in the analysis request template.
7) SIMS Login Provisioning: Provisioning authorized Client staff with logins to the SIMS user interface

### 5.2. Data Acquisition

The Data Acquisition task involves acquiring the third party datasets for customers and noncustomers required to be integrated in SIMS to support the Gas Analytics deployment. It is assumed that third party datasets will be updated annually to account for changes in service area population.

Data can be appended to the Client's customer records or can be acquired for non-Client customers by purchasing records that lie within the Client's service territory and suppressing the Client's customers from appearing on that list.

### 5.3. Analytics Retainer

In deploying Gas Analytics, ICF uses the concept of an Analytics Retainer in lieu of separate software licensing, hosting, and time and materials project support costs for base services. The goal of the Analytics Retainer is to include all of the technical system hosting, data updating, analytics calculations, requirements definition, staff expertise availability, and project management in one consistent monthly charge that allows the Client to leverage ICF's analytical expertise as an extension of its staff without being charged for every incremental contact. The following ICF activities are included in the Analytics Retainer:

- Hosting and maintenance of the SIMS used to support Gas Analytics deployment by housing and staging for analysis both Client customer and non-customer datasets.
- Integration of the annually updated third party data including the franchise data.
- Integration of biannually (twice per year) updated Client customer data
- Integration of marketing outreach and program participation data in an agreed upon format at up to weekly intervals as appropriate to the business needs of the program
- Biannual updating of the Gas Analytics results based on incremental program results and incremental data loads
- Delivery of results via SIMS user interface. The Gas Analytics interface will be provided to an unlimited number of authorized users as selected by the Client. Authorized users will have access to analytics results with the ability to view and work with the results through maps and intuitive visual displays.
- ICF Gas Analytics representative(s) serving as an extension of the Client's analytics staff to manage the project, define analytical questions, and deliver actionable results. Up to 50 hours per year of analytics support for ad hoc inquiries beyond the standard SIMS gas analytics and data updating services described above are included in the annual retainer.

The Analytics Retainer will begin after Project Initiation is complete and run monthly for the duration of the contract (estimated time period June 15, 2016 - June 15, 2018). During the analytics retainer period, the ICF Project Manager and the Client Program Manager will mutually determine deliverables for formal acceptance review using the analytics request template provided during project initiation.

## 6. Time and Materials Support

Time and materials support from the ICF team in excess of the standard SIMS setup and analytics retainer services may be procured at any time during the project period at the rates listed in the Master Services Agreement.

## 7. Value-Add - Gas Conversion Service Availability Tool

As a value-add, ICF can provide our Gas Conversion Service Availability Tool for the Client. One of the key aspects of this service is to provide the Client's customers with a quick and easy
mechanism to determine if their property is eligible to partake in the gas conversion program. ICF is proposing to embed a Program Availability tool within Client's website. The tool will allow a customer to enter in their address, validate the address is correct via a map, and then will be returned their program eligibly results. See figure 1.


Figure 1
Upon entering in their desired address and selecting continue the user will be able to validate their entered address on a map and either restart their search or choose to continue. See figure 2.


Figure 2
If the system cannot match the address or there are multiple potential matching results the user will be prompted to select the correct matching address. See figure 3.


Figure 3
Once a user selects the correct address from the options they will be able to validate the location on the map as in Figure 3. After the user validates their address the tool will query the ICF spatial database and determine if the customer address is located in a geographic area being supported by the gas conversion program. If the customer falls inside of the program footprint they will be informed to continue on and submit a program application. If the customers address falls outside of the geographic area being supported by the program, they will be presented with a message informing them that the service is not currently available in their area. Geographic areas being supported by the program will be updated quarterly based on actual or projected pipeline builds as provided by the client.

## Other Functionality

In addition to the public facing portion of the tool, ICF will be actively compiling information on the key usage metrics of the tool. These metrics will include the standard metrics captured by Google Analytics in addition to the number of unique visitors, all addresses searched (addresses that were not located by the tool will be flagged separately) and whether the addresses were within the program footprint or not. This data and a summary report will be provided back to the Client on a monthly basis.

## 8. Project Organization

Successful development and deployment of a custom Gas Analytics for the Client involves many interrelated project activities. The sections below are designed to aid the Client in understanding major components of a successful Gas Analytics project including the key project roles to be staffed, the Client and third party datasets expected to be acquired, integrated, and analyzed, and the major project tasks with timelines.

Client agrees to provide appropriate Project resources including but not limited to, data, information, and appropriate and cooperative personnel, all as necessary to facilitate ICF's performance of the Services.

Client will allocate personnel to the Project with the appropriate knowledge of the indicated area and the skills to perform the Client tasks, and any additional personnel that may be necessary for Client to perform its obligations under the implementation work plan.

### 8.1. Project Roles

For the successful implementation of this project, ICF and Client must assign staff with the appropriate qualifications and authority to the following roles. As the period of performance for this contract spans multiple years, the staff assigned to these roles may change with the proper notification and approval of both parties so long as the replacement staff are properly qualified.

### 8.2. Key ICF Project Roles

ICF Gas Analytics Representatives: ICF will designate a Project Manager and Lead Gas Analytics Representative for the Client Gas Analytics Project. The Project Manager will have authority to make project commitments on behalf of ICF. The Project Manager and Lead Gas Analytics Representative will serve as liaisons between Client and the ICF analytics team to gather project requirements, understand available data, identify data gaps, work with Client staff to formulate key initial and ongoing analytical questions and business use cases, present proposed analysis parameters for approval, facilitate updating of analyses over time to drive continuous value and maximize received value, and train Client staff in how to access and use the actionable intelligence delivered.

### 8.3. Key Client Project Roles

Client will allocate the following described personnel to the Project appropriate knowledge of the indicated area and the skills to perform the Client tasks, and any additional personnel that may be necessary for the Client to perform its obligations under the implementation work plan.
8.3.1. Client Program Manager: The Client Program Manager will serve as the primary point of contact for the ICF Gas Analytics Representatives. The Client Program Manager will aid in the coordination of project initiation meetings and tasks and work to define the analytical questions that will drive program success for the Client. The Client Program Manager will approve the proposed analysis parameters, designate the Client Data Lead, and control Client access to authorized SIMS logins. The initial Client Program Manager is Linda Melitz.
8.3.2. Client Data Lead: The Client Data Lead will work with designated ICF staff to obtain and securely transfer required Client datasets in an agreed upon format. The Client Data Lead is responsible for providing required Client Data in agreed upon formats in a timely manner to avoid delays in project timelines.

## 9. Project Governance

The Project will have sponsorship from ICF's and Client's senior management, who will be available on a timely and regular basis to monitor the Project progress and to act as a decision maker for policy decisions.

## 10. Deliverables Acceptance Procedure

This project will include numerous formal and informal deliverables over the period of performance. Some deliverables (e.g. provisioning of the user interface) are more substantial while other deliverables (e.g. delivery of an individual targeting output) will be smaller in scope. The acceptance procedure for all formal Deliverables outlined in this SOW will be as follows. Please note that the client may elect to follow step D for any deliverable to indicate approval without further action
A. ICF will work with Client personnel to gather input and review draft Deliverables
B. When complete, final Deliverables will be reviewed and signed off by Client utilizing a mutually agreed Acceptance Form.
C. The Acceptance Form should be physically signed (or electronically signed) indicating approval or disapproval within five (5) business days.
D. If a Deliverable is neither approved nor rejected or a reasonable request to extend is not made and accepted within five (5) business days, the Deliverable will be deemed to have been approved without change or comment.
E. If Client is not able to approve a Deliverable, Client will provide ICF with a description of why the Deliverable cannot be approved. If required, the parties will meet to discuss the deficiency of the Deliverable in detail.

## PROJECT TIMELINE AND PAYMENT SCHEDULE

ICF will work aggressively to meet the timeline described below (the "Project Timeline"). The following is a list of tasks within each phase of the project based on the Parties' understanding of the scope of the project at the time of this SOW. Specific analytical deliverable timelines after project initiation will be agreed upon by ICF and Client as scope is defined and will be delivered under the analytics retainer. ICF has prepared this submission on a Firm Fixed Price basis for the setup and deployment of the Gas Analytics ,the ongoing Analytics Retainer, and the integration of Third Party Data.

## Project Timeline and Fees Schedule

| Phase | Description | Timeline | Billing |
| :---: | :---: | :---: | :---: |
| Project <br> Initiation | - Project kickoff meeting <br> - Gathering of data requirements <br> - Loading of Client and third party data to SIMS <br> - Application of Gas Analytics to raw data based on business rules of the Client's program and generation of results <br> - Delivery of first Gas Analytics results to authorized Client users via SIMS User Interface | $\begin{aligned} & \text { March 15, } \\ & 2016 \text { - June } \\ & 30,2016(3 \\ & \text { months) } \end{aligned}$ | - $\$ 30,000$ <br> billed at project start <br> (March 15, 2016) <br> - $\$ 30,000$ billed upon delivering 1 st round of results |
| SIMS <br> Analytics <br> Retainer | - Hosting and maintenance of the SIMS to support Gas Analytics and integration of the annually updated third party data Integration of biannually (twice per year) updated Client customer and outreach data Biannual updating of the Client results based on incremental program results and incremental data loads <br> - Delivery of results via SIMS User Interface <br> - ICF Gas Analytics representative(s) serving as an extension of the Client's analytics staff to manage the project, define analytical questions, and deliver actionable results. <br> - Up to 50 ad hoc analytics support hours per year. | Starts after setup is complete and until end of contract period. | - \$5,000/month for SIMS billed first week of each month |
| Third <br> Party <br> Data <br> Purchasi <br> ng | Costs to be invoiced based on actual data records matched. <br> - Known Customer (residential \& commercial) or Non-Customer properties where Liberty Utilities has secured the premise address and occupant identity information and provided it to ICF in an electronic, machine readable format $\$ 35$ per 1,000 matched records <br> - Unknown Non-Customers (data not provided by Liberty Utilities): $\$ 70$ per 1,000 matched records <br> Invoiced based on cost as data is purchased. Cost based on actual data match rates. Data anticipated to be purchased during project initiation with annual incremental updates thereafter. | $\$ 35 / 1,000$ current Liberty Utility customers and known non- customers matched $\$ 70 / 1,000$ non- customers where premise address and occupant identity information is not provided | Billed at cost. Note, ICF will provide estimate of data purchase to Liberty Utilities prior to purchasing the data. Liberty Utilities will need to approve estimate prior to ICF purchasing the data. |

Project Timeline and Fees Schedule

| Phase | Description | Timeline | Billing |
| :---: | :---: | :---: | :---: |
| Gas Conversi on Service Availabil ity Tool Setup | - Set up of the standard Gas Conversion Service Availability Tool | Upon completion of SIMS Initiation Phase (3 Months) | - $\$ 6,000$ billed as start of Gas Conversion Service Availability Tool Setup $\$ 6,000$ billed upon user acceptance of the Gas Conversion Service Availability Tool delivery. |
| Gas <br> Conversi <br> on <br> Service <br> Availabil <br> ity Tool <br> Maintena <br> nce | - Quarterly update of gas service availability <br> - Hosting and maintenance of the SIMS to support Gas Analytics and the Gas Conversion Service Availability Tool deployment | Starts after setup is complete and until end of contract period. | - \$700/month <br> hosting and maintenance fee for Gas Conversion Availability Tool |

${ }^{\text {A }}$ Required client data must be provided in full by April 15, 2016 to meet this timeline. Delay in data delivery will result in a corresponding delay in delivery data for the SIMS User Interface.

As outlined above, this project is estimated to require a minimum of three months to complete. Term may be extended at for up to three additional one year periods with monthly analytics and lookup tool hosting fees increasing by up to $5 \%$ per year for extension years. Renewal and termination of this SOW shall follow the terms of the Master Services Agreement.

In addition to the firm fixed and cost recovery phases outlined above, the Client may wish to engage with ICF on additional scope on a Time and Materials (T\&M) basis. T\&M scope would be defined and approved via the Change Order process outlined in Appendix A to the SOW. For T\&M work, in addition to consulting fees, Client will reimburse ICF for reasonable and customary expenses including without limitation, expenses incurred for travel, such as local transportation, lodging, meals, telephone, shipping, and duplicating. These expenses will be billed to Client at actual cost and will include an administrative fee of $13 \%$.

All invoices shall be paid in accordance with the terms of the Master Services Agreement. ICF will invoice the Client in December 2016 for all 2016 SIMS Analytics Retainer fees and 6 months of 2017 fees. ICF will invoice Client in 2017 on a monthly basis for the remaining maintenance SIMS Analytics Retainer fees at $\$ 2500 /$ month. The Gas Conversion Service Availability Tool Maintenance will be invoiced monthly at $\$ 700$ month once set up is complete.

## PROJECT ASSUMPTIONS AND EXCLUSIONS

This section lists known assumptions and constraints that may impact the scope of the Services, the fees, and Project Timeline. Should any of the assumptions listed below change during the term of this SOW, Client recognizes that the Project Timeline and fees may be affected.

## General Assumptions

1. Client will provide one (1) authorized point of contact for project management, approvals, and communications on the Client side.
2. ICF will source a team for production once the SOW is fully executed.
3. Staff may be added or removed based on project requirements. ICF cannot guarantee availability of resources or a firm deliverable date until a signed SOW is received from the Client.
4. ICF will create, develop, and produce the specified application according to this SOW based upon the Project Timeline and estimated fees. Any changes to the Services, Project Timeline, or fees will be documented and implemented following execution of an agreed upon modification to this sow.
5. Lengthy delays in Client review and approval time may result in extended delivery dates and additional cost.
6. Client will provide ICF with access to all applicable systems, applications, and data. Client subject matter experts will be available for meetings within a reasonable time upon request.
7. Client will work with ICF to schedule multiple meetings on single days improving efficiency and reducing the travel and expenses for the engagement.
8. ICF travel costs for the kickoff meeting are included in the setup fee. ICF will only seek reimbursement for travel to address material scope beyond the standard SIMS deployment or if Client requests additional onsite visits after the kickoff.
9. Client will ensure that appropriate expertise is available to answer questions about the source and quality of the Client's datasets.
10. The Client will assign appropriately qualified and authorized staff to key project roles.
11. Deliverables and project schedule depend on timely review and input from various stakeholders. ICF and the Client will jointly define review dates as part of the work plan and will work to mitigate potential schedule risk that could arise from delays in review and comments.
12. It is mutually understood that business requirements, resources and dates may change subject to the applicable terms of this SOW and that any such material change requested by the Client or as a result of the Client's inability to provide agreed upon resources and to perform its other responsibilities set forth herein or the result of Client errors or omissions may result in a Change Order in accordance with the Change Order Procedure defined in accordance with Appendix A to the SOW.
13. ICF is purchasing the third party data on behalf of Client. The Client will retain and own its copy of the data for its direct business uses only. The Client will not be permitted to resell that data to third parties. Ownership of the original third party datasets remains with the vendor that provides it.
14. For data updates to occur in the SIMS, Client must provide their Client Data clean in the previously agreed upon format. Any changes in the specified data formats or ICF reloading of data due to errors found in the Client Data may result in additional charges to the Client.

## In-Scope Assumptions

1. Datasets and tasks considered in-scope are outlined explicitly in this SOW.
2. The data analytics license includes the standard project administrative and management support hours required to define and deliver gas conversion analytics to Client staff plus up to 50 ad hoc analytics support hours per year.
3. Each data update pushed to the SIMS interface will completely refresh the available data to present the Client with the most currently available information. While a copy of the previous dataset may be archived upon request, past data will not be readily available online. However, information on who has received past outreach initiatives can be included in the published results if provided to the SIMS team by the Client.
4. Gas Conversion Service Availability Tool
a. Client will provide ICF with the raw dimensions (pixels) available for our tool
b. The tool will be deployed in a fixed width/height iframe
c. Client will provide ICF with a Style Guide
d. ICF will share with Client monthly usage metrics
e. The application will be supported for the following desktop browsers: Chrome, Firefox, Safari 5+, Opera $12+$ and IE 7-11.
f. The application will be supported for the following mobile browsers: Safari for iOS 3-7+, Android browser 2.2+, 3.1+, 4+, Chrome for Android 4+ and iOS, Firefox for Android, Other WebKit browsers (webOS, Blackberry 7+, etc.), and IE10/11 for Win8 devices.
5. At Client's request, ICF can provide targeting results as geospatial layers that can be imported into Client systems. ICF and Client will work to agree on a mutually acceptable format for export.

## ICE AND CLIENT CONTACTS

Client and ICF agree that the individuals listed below have full authority to direct and provide feedback relating to the Services described in this SOW.

## ICF Project Manager

Name: Michael Whitaker
Title: Vice President

Phone: 303-579-4198

E-mail: Michael.whitaker@icfi.com

## Liberty Utilities Project Manager

Linda Melitz

Program Manager

603-216-3542

Linda.melitz@libertyutilities.com

IN WITNESS WHEREOF, the Parties hereto, each acting under due and proper authority, have executed this SOW as of the SOW Effective Date.

## By: ICF INCORPORATED, LLC

| Name: | Joseph S. McGrath |
| :--- | :--- |
| Title: | Director, Contracts |
| Date: |  |
|  |  |

Liberty Utilities


## Appendix A - Change Requests

For the duration of the SOW, ICF or Client may request a change to the scope or nature of the services described in the SOW (the "Change Request"). ICF shall have no obligation to commence work, nor shall Client have any obligation to pay ICF, in connection with any change until the fee and or schedule impact of the change is agreed upon, in writing, and executed by both ICF and Client.

If Client requests a change, ICF shall submit a Change Request, which will describe, in sufficient detail the impact the requested changes will have on schedule and fees as well as on the Services and Deliverables. If ICF initiates the Change Request the rationale for the change will also be included in the description.

No change shall be effective unless it is in writing and signed by Client and ICF.

## Change Request Process

If a Change Request becomes necessary, the steps involved are:

- The ICF Program Account Manager or Program Executive provides Client management with a change request document that will serve as the basis for an amendment to the SOW.
- If the change is approved, Client and ICF shall execute the SOW amendment, which will authorize the work and indicate any additional fees associated with implementation.
- If the Parties do not agree upon a Change Request, the content of any such Change Request shall not become a part of the Services or Deliverables delivered by ICF.
- If the Parties do agree upon the Change Request, the Project work plan will be updated in accordance with the approved Change Request.
- Pricing for services provided for in the Change Request will be defined at the time of the Change Request and mutually agreed to by ICF and Client.


## Change Request Execution

All Change Requests will require written or electronic execution by the following parties:
For ICF: Contracts
For Client: Project Sponsor or Program Manager

## MEP Projects

IRR
GPM
ADTH
Customer Potential
Customer Potential
Cost Per Customer
Cost Per ADTH
Reliability
Future Expansion
Saturation Timeline
Saturation Timeline
City/State Construction
Totals

Project 1
scor Project

Project $4 \quad$ Project 5 Project 6

Project
Project 8 Project


## TABLE OF CONTENTS (Cont'd)

20 Supplier Terms and Conditions ..... 132
20.1 Applicability ..... 132
20.2 Obligations of Parties ..... 132
20.2.1 Customer ..... 132
20.2.2 Company ..... 132-133
20.2.3 Supplier ..... 133
20.3 Supplier Requirements and Practices ..... 133-136
20.4 Access to Usage History and Current Billing Information ..... 136
20.5 Enrollment, Cancellation, and Termination of Supplier Service ..... 137-138
20.6 Aggregation Pools ..... 139
20.7 Imbalance Trading ..... 139
20.8 Billing and Payment ..... 140
21 Customer Designated Representative ..... 141

## Attachments

| Supplier Service Agreement | Attachment A |
| :--- | :--- |
| Schedule of Administrative Fees and Charges | Attachment B |
| Capacity Allocators | Attachment C |

## IV MANAGED EXPANSION PROGRAM RATE SCHEDULES

| Residential Non Heating Firm Sales Rate - R-5 | 145 |
| :--- | ---: |
| Residential Heating Firm Sales Rate - R-6 | 146 |
| Commercial/Industrial Low Annual Use, High Winter Use Rate - G-44 | $147-148$ |
| Commercial/Industrial Medium Annual Use, High Winter Use Rate - G-45 | $149-150$ |
| Commercial/Industrial High Annual Use, High Winter Use Rate - G-46 | $151-152$ |
| Commercial/Industrial Low Annual Use, Low Winter Use Rate - G-55 | $153-154$ |
| Commercial/Industrial Medium Annual Use, Low Winter Use Rate - G-56 | $155-156$ |
| Commercial/Industrial High Annual Use, Load Factor Less Than 90\% - Rate - G-57 | $157-158$ |
| Commercial/Industrial High Annual Use, Load Factor Greater Than 90\% - Rate - G-58 | $159-160$ |

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
President

Issued in compliance with NHPUC Order No. xx,xxx dated xxxx xx, 2016 in Docket No. DG 16-xxx.

Eighth Revised Page 1

## CHECK SHEET

The title page and pages 1-94 inclusive of this tariff are effective as of the date shown on the individual tariff pages.

| Page | Revision |
| :---: | :--- |
| Title | Original |
| 1 | Eighth Revised |
| 2 | Original |
| 3 | Sixth Revised |
| 4 | Original |
| 5 | Original |
| 6 | First Revised |
| 7 | Original |
| 8 | Original |
| 9 | First Revised |
| 10 | First Revised |
| 11 | Original |
| 12 | Original |
| 13 | Original |
| 14 | Original |
| 15 | Original |
| 16 | Original |
| 17 | Original |
| 18 | Original |
| 19 | Original |
| 20 | Original |
| 21 | Original |
| 22 | Original |
| 23 | Original |
| 24 | Original |
| 25 | Original |
| 26 | Original |
| 27 | Original |
| 28 | Original |
| 29 | Original |
| 30 | Original |
|  |  |

Issued: April 14, 2016
Issued by: /s/ David R. Swain
Effective: xxxx 1, 2016 David R. Swain
Title: President

## CHECK SHEET (Cont'd)

The title page and pages 1-94 inclusive of this tariff are effective as of the date shown on the individual tariff pages.

| Page | Revision |
| :---: | :---: |
| 61 | Original |
| 62 | Original |
| 63 | Original |
| 64 | Original |
| 65 | Original |
| 66 | Original |
| 67 | Original |
| 68 | Original |
| 69 | Original |
| 70 | Original |
| 71 | Original |
| 72 | Original |
| 73 | Original |
| 74 | Sixth Revised |
| 74-A | Original |
| 75 | Original |
| 76 | First Revised |
| 77 | Sixth Revised |
| 78 | First Revised |
| 79 | First Revised |
| 80 | First Revised |
| 81 | First Revised |
| 82 | First Revised |
| 83 | Original |
| 84 | Original |
| 85 | Original |
| 86 | Original |
| 87 | Original |
| 88 | Original |
| 89 | First Revised |
| 90 | Original |
| 91 | Original |
| 92 | Original |
| 93 | Original |
| 94 | Original |

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
President

## CHECK SHEET (Cont'd)

The title page and pages 1-inclusive of this tariff are effective as of the date shown on the individual tariff pages.

| Page | Revision |
| :---: | :--- |
| Attachment A | Original |
| Attachment B | First Revised |
| Attachment C | First Revised |
| 145 | Original |
| 146 | Original |
| 147 | Original |
| 148 | Original |
| 149 | Original |
| 150 | Original |
| 151 | Original |
| 152 | Original |
| 153 | Original |
| 154 | Original |
| 155 | Original |
| 156 | Original |
| 157 | Original |
| 158 | Original |
| 159 | Original |
| 160 | Original |

Issued: April 14, 2016
Issued by: /s/ David R. Swain
David R. Swain
Title: President

## I. GENERAL TERMS AND CONDITIONS

## 5 - APPLICATION FOR SERVICE

5(A) Service Contract. Every applicant for gas service may be required to sign a contract, agreement, or other form then in use by the Company covering the special circumstances of his use of gas and must agree to abide by the rules and regulations and standard requirements of the Company.

5(B) Right to Reject. The Company may reject any application for service which would involve excessive cost to supply, or which might affect the supply of service to other customers, or for other good and sufficient reasons.

5(C) Special Contracts. Standard contracts shall be for terms as specified in the statement of the rate, but where large or special investment is necessary for the supply of service, contracts of longer terms than specified in the rate, or with a special guarantee of revenue, or both, may be required to safeguard such investment.

5(D) Unauthorized Use. Unauthorized connection to the Company's gas service supply facilities, and/or the use of service obtained from the Company without authority, or by any false pretense, may be terminated by the Company without notice. The use of service without notifying the Company and enabling it to read its meter will render the user liable for any amount due for service supplied to the premises from the time of the last meter reading of the Company's meter immediately preceding his occupancy as shown by the Company's books.

5(E) Managed Expansion Program. Targeted gas expansion in specific areas that have high potential for demand. Each Managed Expansion Program project includes a Main Extension. Customers under this program avoid a portion or all of a contribution in aid of construction which would otherwise be required absent the Managed Expansion Program.

## 6 - CREDIT

6(A) Prior Debts. Service will not be furnished to former customers until any indebtedness to the Company for previous service has been satisfied.

6(B) Deposits. Before rendering or restoring service, the Company may require a deposit subject to the New Hampshire Public Utilities Commission's Rules and Regulations. (See Puc 1200 rules).

Issued: April 14, 2016
Issued by: /s/ David R. Swain
Effective: xxxx 1, 2016
David R. Swain
Title: President
Issued in compliance with NHPUC Order No. $x x, x x x$ dated $x x x x$ xx, 2016 in Docket No. DG 16-xxx.

II RATE SCHEDULES FIRM RATE SCHEDULES

|  | Winter Period |  |  |  |  | Summer Period |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Delivery Charge |  | Cost of Gas Rate Page 77 | LDAC Page 82 | Total Rate | Delivery Charge |  | Cost of Gas Rate Page 77 |  | LDAC <br> Page 82 | Total Rate |
| Residential Non Heating - R-5 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$20.57 |  |  | \$ 20.57 | \$ | 20.57 |  |  |  | \$ 20.57 |
| All therms | \$ | 0.2719 | \$ 0.4423 | \$ 0.1014 | \$ 0.8156 | \$ | 0.2719 |  | 0.3796 | \$ 0.0937 | \$ 0.7452 |
| Residential Heating - R-6 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$29.75 |  |  | \$ 29.75 | \$ | 29.75 |  |  |  | \$ 29.75 |
| Size of the first block |  | 00 therms |  |  |  |  | 20 therms |  |  |  |  |
| Therms in the first block per month at | \$ | 0.4706 | \$ 0.4423 | \$ 0.1014 | \$ 1.0143 | \$ | 0.4706 |  | 0.3796 | \$ 0.0937 | \$ 0.9439 |
| All therms over the first block per month at | \$ | 0.3895 | \$ 0.4423 | \$ 0.1014 | \$ 0.9332 | \$ | 0.3895 |  | 0.3796 | \$ 0.0937 | \$ 0.8628 |
| Commercial/Industrial - G-44 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$65.12 |  |  | \$ 65.12 | \$ | 65.12 |  |  |  | \$ 65.12 |
| Size of the first block |  | 0 therms |  |  |  |  | 20 therms |  |  |  |  |
| Therms in the first block per month at | \$ | 0.5341 | \$ 0.4361 | \$ 0.0685 | \$ 1.0387 | \$ | 0.5341 |  | 0.3933 | \$ 0.0793 | \$ 1.0067 |
| All therms over the first block per month at | \$ | 0.3587 | \$ 0.4361 | \$ 0.0685 | \$ 0.8633 | \$ | 0.3587 |  | 0.3933 | \$ 0.0793 | \$ 0.8313 |
| Commercial/Industrial - G-45 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$195.39 |  |  | \$ 195.39 | \$ | 195.39 |  |  |  | \$ 195.39 |
| Size of the first block |  | 0 therms |  |  |  |  | 00 therms |  |  |  |  |
| Therms in the first block per month at | \$ | 0.4857 | \$ 0.4361 | \$ 0.0685 | \$ 0.9903 | \$ | 0.4857 |  | 0.3933 | \$ 0.0793 | \$ 0.9583 |
| All therms over the first block per month at | \$ | 0.3235 | \$ 0.4361 | \$ 0.0685 | \$ 0.8281 | \$ | 0.3235 |  | 0.3933 | \$ 0.0793 | \$ 0.7961 |
| Commercial/Industrial - G-46 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$838.51 |  |  | \$ 838.51 | \$ | 838.51 |  |  |  | \$ 838.51 |
| All therms over the first block per month at | \$ | 0.2984 | \$ 0.4361 | \$ 0.0685 | \$ 0.8030 | \$ | 0.1365 |  | 0.3933 | \$ 0.0793 | \$ 0.6091 |
| Commercial/Industrial - G-55 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$65.12 |  |  | \$ 65.12 | \$ | 65.12 |  |  |  | \$ 65.12 |
| Size of the first block |  | 0 therms |  |  |  |  | 00 therms |  |  |  |  |
| Therms in the first block per month at | \$ | 0.3218 | \$ 0.4554 | \$ 0.0685 | \$ 0.8457 | \$ | 0.3218 | \$ | 0.3451 | \$ 0.0793 | \$ 0.7462 |
| All therms over the first block per month at | \$ | 0.2091 | \$ 0.4554 | \$ 0.0685 | \$ 0.7330 | \$ | 0.2091 |  | 0.3451 | \$ 0.0793 | \$ 0.6335 |
| Commercial/Industrial - G-56 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$195.39 |  |  | \$ 195.39 | \$ | 195.39 |  |  |  | \$ 195.39 |
| Size of the first block |  | 0 therms |  |  |  |  | 00 therms |  |  |  |  |
| Therms in the first block per month at | \$ | 0.2763 | \$ 0.4554 | \$ 0.0685 | \$ 0.8002 | \$ | 0.2003 |  | 0.3451 | \$ 0.0793 | \$ 0.6247 |
| All therms over the first block per month at | \$ | 0.1841 | \$ 0.4554 | \$ 0.0685 | \$ 0.7080 | \$ | 0.1138 |  | 0.3451 | \$ 0.0793 | \$ 0.5382 |
| Commercial/Industrial - G-57 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$862.93 |  |  | \$ 862.93 | \$ | 862.93 |  |  |  | \$ 862.93 |
| All therms over the first block per month at | \$ | 0.1931 | \$ 0.4554 | \$ 0.0685 | \$ 0.7170 | \$ | 0.0927 | \$ | 0.3451 | \$ 0.0793 | \$ 0.5171 |
| Commercial/Industrial - G-58 |  |  |  |  |  |  |  |  |  |  |  |
| Customer Charge per Month per Meter |  | \$862.93 |  |  | \$ 862.93 | \$ | 862.93 |  |  |  | \$ 862.93 |
| All therms over the first block per month at | \$ | 0.0737 | \$ 0.4554 | \$ 0.0685 | \$ 0.5976 | \$ | 0.0400 |  | 0.3451 | \$ 0.0793 | \$ 0.4644 |

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

## IV. RATE SCHEDULES

## Residential Non Heating Rate: Classification No. R-5

## Availability

This rate is mandatory for customers taking service in a Managed Expansion Program project area who otherwise would have qualified for Residential Non Heating Rate R-1.

## Character of Service

Natural gas or equivalent will be supplied at a thermal content of nominally one (1) therm in each one hundred (100) cubic feet.

## Delivery Charge

## Customer Charge Per Meter: $\$ 0.6857$ per day or $\$ 20.57$ per 30 day month <br> Winter Period: All therms per 30 day month at $\$ 0.2719$ per therm <br> Summer Period: All therms per 30 day month at $\$ 0.2719$ per therm

* The number of therms billed in the first block will be calculated by multiplying the therms in the first block of the rate by a fraction the numerator of which is the number of days in the billing period and the denominator of which is 30 .
The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.


## Cost of Gas Charge

All gas delivered under this rate is subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with The New Hampshire Public Utilities Commission (NHPUC). The delivery charges presented above are exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

## Terms and Conditions

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Residential Non Heating Rate R-1.

Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $1 \frac{1}{2} \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.
Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: $\frac{\text { /s/ David R. Swain }}{\text { David R. Swain }}$
Title: $\quad \begin{aligned} & \text { President }\end{aligned}$

## IV. RATE SCHEDULES

## Residential Heating Rate: Classification No. R-6

Availability
This rate is mandatory for customers taking service in a Managed Expansion Program project area who otherwise would have qualified for Residential Heating Rate R-3.

## Character of Service

Natural gas or equivalent will be supplied at a thermal content of nominally one (1) therm in each one hundred (100) cubic feet.

## Delivery Charge

Customer Charge Per Meter: $\$ 0.9917$ per day or $\$ 29.75$ per 30 day month
Winter Period: $\quad$ First $100^{*}$ therms per 30 day month at $\$ 0.4706$ per therm All over 100 therms per 30 day month at $\$ 0.3895$ per therm
Summer Period: $\quad$ First $20^{*}$ therms per 30 day month at $\$ 0.4706$ per therm All over 20 therms per 30 day month at $\$ 0.3895$ per therm

* The number of therms billed in the first block will be calculated by multiplying the therms in the first block of the rate by a fraction the numerator of which is the number of days in the billing period and the denominator of which is 30 .
The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.


## Cost of Gas Charge

All gas delivered under this rate is subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charges presented above are exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

## Terms and Conditions

Eligibility shall be determined based on the reasonable discretion of the Company subject to verification of heating usage.
Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Residential Non Heating Rate R-3.

Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.
Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $11 / 2 \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.
A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.
Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.
Issued: April 14, 2016
Effective: xxxx 1, 2016
Issued by: /s/ David R. Swain
David R. Swain
Title: President
Issued in compliance with NHPUC Order No. $x x, x x x$ dated $x x x x x x, 2016$ in Docket No. DG 16-xxx.

# IV. RATE SCHEDULES <br> Commercial/Industrial Service: Low Annual Use, High Winter Use, Rate Classification G-44 

## Availability

This rate is mandatory for customers taking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-41.

## Character of Service

Natural gas or equivalent will be supplied at a thermal content of nominally one (1) therm in each one hundred (100) cubic feet.

## Delivery Charge

Customer Charge Per Meter: $\$ 2.1707$ per day or $\$ 65.12$ per 30 day month
Winter Period: $\quad$ First $100^{*}$ therms per 30 day month at $\$ 0.5341$ per therm
All over 100 therms per 30 day month at $\$ 0.3587$ per therm
Summer Period: $\quad$ First $20^{*}$ therms per 30 day month at $\$ 0.5341$ per therm
All over 20 therms per 30 day month at $\$ 0.3587$ per therm

* The number of therms billed in the first block will be calculated by multiplying the therms in the first block of the rate by a fraction the numerator of which is the number of days in the billing period and the denominator of which is 30 .

The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charge presented above is exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

## IV. RATE SCHEDULES

## Commercial/Industrial Service: Low Annual Use, High Winter Use, Rate Classification G-44 (Continued)

## Terms and Conditions

U.S. Department of Labor Standard Industry Classification Codes will determine eligibility for this tariff.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-41.
Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $1 \frac{1}{2} \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/David R. Swain
David R. Swain
Title: President

# IV. RATE SCHEDULES <br> Commercial/Industrial Service: Medium Annual Use, High Winter Use, Rate Classification G-45 

## Availability

This rate is mandatory for customers taking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-42.

## Character of Service

Natural gas or equivalent will be supplied at a heat content of nominally one (1) therm in each one hundred (100) cubic feet.

## Delivery Charge

Customer Charge Per Meter: $\$ 6.5130$ per day or $\$ 195.39$ per 30 day month
Winter Period: First 1000* therms per 30 day month at $\$ 0.4857$ per therm All over 1000 therms per 30 day month at $\$ 0.3235$ per therm
Summer Period: $\quad$ First $400^{*}$ therms per 30 day month at $\$ 0.4857$ per therm All over 400 therms per 30 day month at $\$ 0.3235$ per therm

* The number of therms billed in the first block will be calculated by multiplying the therms in the first block of the rate by a fraction the numerator of which is the number of days in the billing period and the denominator of which is 30 .

The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charges presented above are exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

## IV. RATE SCHEDULES

## Commercial/Industrial Service: Medium Annual Use, High Winter Use, Rate Classification G-45 (Continued)

## Terms and Conditions

Dual fuel customers may be required to sign annual contracts with minimum usage requirements in order to qualify for service under this tariff. U.S. Department of Labor Standard Industry Classification Codes will determine eligibility for this tariff.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-42.
Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $1 \frac{1}{2} \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Issued by: /s/ David R. Swain
Effective: xxxx 1, 2016
David R. Swain
Title: President

# IV. RATE SCHEDULES <br> Commercial/Industrial Service: High Annual Use, High Winter Use, Rate Classification G-46 

## Availability

This rate is mandatory for customers taking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-43.

## Character of Service

Natural gas or equivalent will be supplied at a thermal content of nominally one (1) therm in each one hundred (100) cubic feet. Should the customer's consumption fail to meet the availability requirements for this rate, the customer's service will be transferred to the otherwise applicable tariff as described under the terms and conditions of this tariff.

## Delivery Charge

Customer Charge Per Meter: $\$ 27.9503$ per day or $\$ 838.51$ per 30 day month
Winter Period: All therms per 30 day month at $\$ 0.2984$ per therm
Summer Period: $\quad$ All therms per 30 day month at $\$ 0.1365$ per therm
The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charges presented above are exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

## IV. RATE SCHEDULES

## Commercial/Industrial Service: High Annual Use, High Winter Use, Rate Classification G-46 (Continued)

## Terms and Conditions

To be eligible for this service, a customer must sign a contract for a one year period, which contract shall include the authority for the Company to monitor the customer's continued qualification for this service. In the event that the customer fails to meet the eligibility criteria set forth in the availability section of this schedule based on a monthly evaluation employing the most recent twelve (12) month period, the Company may require that the customer be billed prospectively under an alternative rate subject to the terms of the customer's Service Agreement. The Service Agreement may contain limitations as to maximum hourly, daily, or monthly consumption, provisions for charges for excess usage, and other terms and conditions of service.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-43.

The customer shall declare maximum seasonal demands and estimated seasonal volumes at the time application for service is made. These declarations shall be updated annually, by August 1.

Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $11 / 2 \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Issued by: /s/ David R. Swain
Effective: xxxx 1, 2016
David R. Swain
Title: President

## IV. RATE SCHEDULES

## Commercial/Industrial Service: Low Annual Use, Low Winter Use, Rate Classification G-55

## Availability

This rate is mandatory for customers taking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-51.

## Character of Service

Natural gas or equivalent will be supplied at a thermal content of nominally one (1) therm in each one hundred (100) cubic feet.

## Delivery Charge

Customer Charge Per Meter: $\$ 2.1707$ per day or $\$ 65.12$ per 30 day month
Winter Period:
First 100* therms per 30 day month at $\$ 0.3218$ per therm All over 100 therms per 30 day month at $\$ 0.2091$ per therm
Summer Period: First 100* therms per 30 day month at $\$ 0 . .3218$ per therm All over 100 therms per 30 day month at $\$ 0.2091$ per therm

* The number of therms billed in the first block will be calculated by multiplying the therms in the first block of the rate by a fraction the numerator of which is the number of days in the billing period and the denominator of which is 30 .

The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charges presented above are exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is made in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

## IV. RATE SCHEDULES

Commercial/Industrial Service: Low Annual Use, Low Winter Use, Rate Classification G-55 (Continued)
Terms and Conditions
Eligibility shall be based on the reasonable discretion of the Company and subject to verification of heating usage. U.S. Department of Labor Standard Industry Classification Code will determine eligibility for this tariff. Dual fuel customers may be required to sign annual contracts with minimum usage requirements in order to qualify for service under this tariff.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-51.
Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $1 \frac{1}{2} \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

Issued in compliance with NHPUC Order No. $x x, x x x$ dated $x x x x$ xx, 2016 in Docket No. DG 16-xxx.

# IV. RATE SCHEDULES <br> Commercial/Industrial Service Medium Annual Use, Low Winter Use Rate Classification G-56 

## Availability

This rate is mandatory for customers taking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-52.

## Character of Service

Natural gas or equivalent will be supplied at a thermal content of nominally one (1) therm in each one hundred (100) cubic feet. Should the customer's consumption fail to meet the availability requirements for this rate, the customer's service will be transferred to the otherwise applicable tariff as described under the terms and conditions of this tariff.

## Delivery Charge

Customer Charge Per Meter: $\$ 6.5130$ per day or $\$ 195.39$ per 30 day month
Winter Period: $\quad$ First $1000^{*}$ therms per 30 day month at $\$ 0.2763$ per therm All over 1000 therms per 30 day month at $\$ 0.1841$ per therm
Summer Period: First 1000* therms per 30 day month at $\$ 0.2003$ per therm All over 1000 therms per 30 day month at $\$ 0.1138$ per therm

* The number of therms billed in the first block will be calculated by multiplying the therms in the first block of the rate by a fraction the numerator of which is the number of days in the billing period and the denominator of which is 30 .

The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charge presented above is exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

IV. RATE SCHEDULES<br>Commercial/Industrial Service Medium Annual Use, Low Winter Use Rate Classification G-56<br>(Continued)

## Terms and Conditions

To be eligible for this service, a customer must sign a contract for a one year period, which contract shall include the authority for the Company to monitor the customer's continued qualification for this service. In the event that the customer fails to meet the eligibility criteria set forth in the availability section of this schedule based on a monthly evaluation employing the most recent twelve (12) month period, the Company may require that the customer be billed prospectively under an alternative rate subject to the terms of the customer's Service Agreement. The Service Agreement may contain limitations as to maximum hourly, daily, or monthly consumption, provisions for charges for excess usage, and other terms and conditions of service.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-52.
The customer shall declare maximum seasonal demands and estimated seasonal volumes at the time application for service is made. These declarations shall be updated annually, by August 1 .

Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $1 \frac{1}{2} \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Issued by: /s/ David R. Swain
Effective: xxxx 1, 2016

David R. Swain
Title: President

# IV. RATE SCHEDULES <br> Commercial/Industrial Service <br> High Annual Use, Load Factor Less Than $\mathbf{9 0 \%}$ <br> Rate Classification G-57 

Availability
This rate is mandatory for customers taking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-53.

Character of Service
Natural gas or equivalent will be supplied at a heat content value of nominally one (1) therm in each one hundred (100) cubic feet.

Delivery Charge ;

$$
\begin{array}{ll}
\text { Customer Charge Per Meter: } & \$ 26.7643 \text { per day or } \$ 862.93 \text { per } 30 \text { day month } \\
\text { Winter Period: } & \text { All therms per } 30 \text { day month at } \$ 0.1931 \text { per therm } \\
\text { Summer Period: } & \text { All therms per } 30 \text { day month at } \$ 0.0927 \text { per therm }
\end{array}
$$

The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charge presented above is exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

IV. RATE SCHEDULES Commercial/Industrial Service High Annual Use, Load Factor Less Than 90\% Rate Classification G-57<br>(Continued)

## Terms and Conditions

To be eligible for this service, a customer must sign a contract for a one year period, which contract shall include the authority for the Company to monitor the customer's continued qualification for this service. In the event that the customer fails to meet the eligibility criteria set forth in the availability section of this schedule based on a monthly evaluation employing the most recent twelve (12) month period, the Company may require that the customer be billed prospectively under an alternative rate subject to the terms of the customer's Service Agreement. The Service Agreement may contain limitations as to maximum hourly, daily, or monthly consumption, provisions for charges for excess usage, and other terms and conditions of service.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-53.

The customer shall declare maximum seasonal demands and estimated seasonal volumes at the time application for service is made. These declarations shall be updated annually, by August 1.

Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $11 / 2 \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

# IV. RATE SCHEDULES <br> Commercial/Industrial Service High Annual Use, Load Factor Greater Than 90\% Rate Classification G-58 

Availability
This rate is mandatory for customers talking service in a Managed Expanion Program project area who otherrwise would have qualified for Commercial/Industrial Rate G-54.

Character of Service
Natural gas or equivalent will be supplied at a heat content value of nominally one (1) therm in each one hundred (100) cubic feet.

Delivery Charge

$$
\begin{array}{ll}
\text { Customer Charge Per Meter: } & \$ 28.7643 \text { per day or } \$ 862.93 \text { per } 30 \text { day month } \\
\text { Winter Period: } & \text { All therms per } 30 \text { day month at } \$ 0.0737 \text { per therm } \\
\text { Summer Period: } & \text { All therms per } 30 \text { day month at } \$ 0.0400 \text { per therm }
\end{array}
$$

The above rates shall be adjusted to reflect the recovery of all applicable taxes. The Winter Period shall be the months of November through April inclusive. The Summer Period shall be the months of May through October inclusive.

## Supplier Charges

If the customer purchases its gas from a third party, supplier charges will be as agreed upon between the customer and the third party supplier and will be billed directly by the third party supplier. If the customer does not purchase its gas from a third party, the gas supplied by the Company will be subject to a per therm cost of gas rate. The cost of gas rate is not included in the delivery charge presented above. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and cost of gas rates.

## Other Charges for Delivery Service

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), as in effect from time to time and on file with the New Hampshire Public Utilities Commission (NHPUC). The delivery charge presented above is exclusive of these charges. Refer to Page 74-A of this Tariff for firm rate schedules which present both the delivery charge and the LDAC rates.

## Meter Account Charge

When the Company establishes or re-establishes a gas service account for a customer at a meter location, a meter account charge is incurred in addition to all other charges. The meter account charge is $\$ 20.00$ when the visit to the meter location is scheduled at the mutual convenience of the Company and the customer. Otherwise, the charge is $\$ 30.00$.

Issued: April 14, 2016
Effective: xxxx 1, 2016

Issued by: /s/ David R. Swain
David R. Swain
Title: President

# IV. RATE SCHEDULES <br> Commercial/Industrial Service High Annual Use, Load Factor Greater Than 90\% <br> Rate Classification G-58 <br> (Continued) 

## Terms and Conditions

To be eligible for this service, a customer must sign a contract for a one year period, which contract shall include the authority for the Company to monitor the customer's continued qualification for this service. In the event that the customer fails to meet the eligibility criteria set forth in the availability section of this schedule based on a monthly evaluation employing the most recent twelve (12) month period, the Company may require that the customer be billed prospectively under an alternative rate subject to the terms of the customer's Service Agreement. The Service Agreement may contain limitations as to maximum hourly, daily, or monthly consumption, provisions for charges for excess usage, and other terms and conditions of service.

Service under each Managed Expansion Program project will have a term of ten years. Customers initiating service under this rate must take service hereunder until ten years following the date that the first customer in the particular Managed Expansion Program project takes service. Once the term of service for a particular Managed Expansion Program project expires, customers will thereafter take service under Commercial/Industrial Rate G-54.

The customer shall declare maximum seasonal demands and estimated seasonal volumes at the time application for service is made. These declarations shall be updated annually, by August 1 .

Meters are read and bills are presented monthly. In the event a meter reader is unable to obtain a meter reading, an estimated bill will be rendered to the customer.

Amounts not paid prior to the due date; normally the next following meter reading date and a date not less than twenty-five (25) days from the date the bill is mailed - are subject to a late payment charge of one and one-half percent ( $11 / 2 \%$ ) per month on the unpaid balance - equivalent to an eighteen percent ( $18 \%$ ) annual rate. There is a $\$ 15.00$ charge for each bad check tendered for payment.

A customer must give at least four (4) days' notice before discontinuance of service and is responsible for all charges through the end of the notice period.

Service under this rate is subject to the rules and regulations and the published tariff, terms and conditions presently effective, or as filed from time to time, with the New Hampshire Public Utilities Commission.

Issued: April 14, 2016
Issued by: /s/ David R. Swain
Effective: xxxx 1, 2016
David R. Swain
Title: President




| Existing CC per month | Number of months | Total CC |  | Yearly ADTH | 11500 |  | Yearly therms used <br> Based on <br> 80/20 split |  | 115000 |  | G-43 Customer |  |  |  |  |  |  |  |  |  |  | MEP Rates |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Exis Rat |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Winter therm rate |  | \$ | 0.2210 | \$ | 0.2984 |  |  |  |
| \$ 621.12 | 12 | \$ 7,453.44 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | therm |  |  |  |  |  |  |  |
| MEP CC per month |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | rate |  | \$ | 0.1011 | \$ | 0.1365 |  |  |  |
| \$ 838.51 | 12 | \$ 10,062.14 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Month | Actual Therms Used | All therms winter | All therms summer |  |  | nthly Total ribution | $\begin{aligned} & \text { LDAA } \\ & 4 / 16 \end{aligned}$ |  |  | AC Total |  | /15-4/16 |  | CGA Total | MEP All therms winter |  |  |  | nthly tribution |  |  |  |  |  |  |  |
| August | 1265 |  | \$ 127.89 |  | \$ | 127.89 | \$ | 0.0793 | \$ | 100.31 | \$ | 0.3558 | \$ | 450.09 |  | \$ | 172.65 | \$ | 172.65 |  |  |  |  |  |  |  |
| September | 1265 |  | \$ 127.89 |  | \$ | 127.89 | \$ | 0.0793 | \$ | 100.31 | \$ | 0.3558 | \$ | 450.09 |  | \$ | 172.65 | + | 172.65 |  |  |  |  |  |  |  |
| October | 5750 |  | \$ 581.33 |  | \$ | 581.33 | \$ | 0.0793 | \$ | 455.98 | \$ | 0.3933 | \$ | 2,261.48 |  | \$ | 784.79 | \$ | 784.79 |  |  |  |  |  |  |  |
| November | 14950 | \$ 3,303.95 |  |  | \$ | 3,303.95 | \$ | 0.0685 | \$ | 1,024.08 | \$ | 0.7454 | \$ | 11,143.73 | \$ 4,460.33 |  |  | \$ | 4,460.33 |  |  |  |  |  |  |  |
| December | 18515 | \$ 4,091.82 |  |  | \$ | 4,091.82 | \$ | 0.0685 | \$ | 1,268.28 | \$ | 0.7454 | \$ | 13,801.08 | \$ 5,523.95 |  |  | \$ | 5,523.95 |  |  |  |  |  |  |  |
| January | 24150 | \$ 5,337.15 |  |  | \$ | 5,337.15 | \$ | 0.0685 | \$ | 1,654.28 | \$ | 0.6194 | \$ | 14,958.51 | \$ 7,205.15 |  |  | \$ | 7,205.15 |  |  |  |  |  |  |  |
| February | 20010 | \$ 4,422.21 |  |  | \$ | 4,422.21 | \$ | 0.0685 | \$ | 1,370.69 | \$ | 0.4374 | \$ | 8,752.37 | \$ 5,969.98 |  |  | \$ | 5,969.98 |  |  |  |  |  |  |  |
| March | 13340 | \$ 2,948.14 |  |  | \$ | 2,948.14 | \$ | 0.0685 | \$ | 913.79 | \$ | 0.2572 | \$ | 3,431.05 | \$ 3,979.99 |  |  | \$ | 3,979.99 |  |  |  |  |  |  |  |
| April | 9775 | \$ 2,160.28 |  |  | \$ | 2,160.28 | \$ | 0.0685 | \$ | 669.59 | \$ | 0.2572 | \$ | 2,514.13 | \$ 2,916.37 |  |  | \$ | 2,916.37 |  |  |  |  |  |  |  |
| May | 3450 |  | \$ 348.80 |  | \$ | 348.80 | \$ | 0.0793 | \$ | 273.59 | \$ | 0.3210 | \$ | 1,107.45 |  | \$ | 470.87 | \$ | 470.87 |  |  |  |  |  |  |  |
| June | 1265 |  | \$ 127.89 |  | \$ | 127.89 | \$ | 0.0793 | \$ | 100.31 | \$ | 0.3383 | \$ | 427.95 |  | \$ | 172.65 | \$ | 172.65 |  |  |  |  |  |  |  |
| July | 1265 |  | \$ 127.89 |  | \$ | 127.89 | \$ | 0.0793 | \$ | 100.31 | \$ | 0.3558 | \$ | 450.09 |  | \$ | 172.65 | \$ | 172.65 |  |  |  |  |  |  |  |
| Yearly Distribution |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | 115000 |  |  |  | \$ | 23,705.23 |  |  | \$ | 8,031.51 |  |  | \$ | 59,748.01 | \$ 30,055.78 | \$ | 1,946.28 | \$ | 2,002.06 |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  | Rolling 12 <br> month average CGA |  | 0.4318 |  |  |  | Equivalent Gallons | Price Per Gallon |  | Yearly Total |  | Savings vs Current Rates |  | Savings percent |  | Savings vs MEP Rates |  | Savings percent |
| Existing Customer |  |  |  |  |  | ting |  |  |  |  |  |  |  | Oil | 83213 | \$ | 1.50 | \$ | 124,819 | \$ | 25,881 |  | 21\% | \$ | 14,975 | 12\% |
| Yearly Total | \$ 98,938 |  |  |  |  | nual Margin | \$ | 31,159 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | MEP Esti Ann | mated nual Margin | \$ | 42,064 |  |  |  |  |  | Propane | 126235 | \$ | 1.75 | \$ | 220,911 | \$ | 121,973 |  | 55\% | \$ | 111,067 | 50\% |








```
Liberty Utilities Sales Estimating Tool (2" \({ }^{\prime \prime} 6^{\prime \prime}\) Plastic)
ENGINEERING REVIEW REQUIRED
```



## Proposed New Main Segments on Project



Proposed \# of New Services w/ Main on Project

|  | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
| Service Size | <2" | <2" | 2" |
| Existing Conditions | Off Pavement - Municipal | In Pavement - Municipal | In Pavement - Private |
| Service Material | Plastic | Plastic | Plastic |
| \# of Services | 93 |  |  |
| Extra Footage > 100' |  |  |  |

## Service Install Direct Cost $\quad \$ 182,573.88$

## Proposed \# of Main Connections on Project

| **Connection Size/Type <br> \# of Main Connections | 1 | 2 | 3 |
| :---: | :---: | :---: | :---: |
|  | 2 inch - PL to PL/CI | 4 inch - PL to PL/CI | 6 inch - PL to PL/CI |
|  | 2 |  |  |

Main Connection Direct Cost $\quad \$ 4,760.48$

Unit Cost $(\$ / \mathrm{ft})$ - Direct $\square \$ 52.40$

| Estimate - Direct | $\$ 597,735.24$ |
| ---: | :---: |
| \# of Residential Meters | 109 |
| Residential GPM | $\$ 646,152.00$ |
| Commercial GPM |  |
|  |  |
|  |  |

$\square$


Imagery ©2015 Google, Map data ©2015 Google
500 ft




[^0]New MEP
rate GPM
\$ 1,562,436.54











| Winter 1st <br> 50 therm |  |
| :--- | ---: |
| rate <br> Winter | $\$ 0.6239$ |
| over 50 <br> therm |  |
| rate <br> Summer | $\$ 0.5103$ |
| 1st 50 <br> therm |  |
| rate <br> Summer <br> over 50 <br> therm <br> rate | $\$ 0.5449$ |



|  | Yearly Total |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| Customer Charge | $\$$ | 14.29 | $\$$ | 171.48 |
| Dist Charge | $\$ 0.3560$ | $\$$ | 356.00 |  |
| Total |  | $\$$ | 527.48 |  |



|  | Yearly Total |  |  |
| :--- | :---: | :---: | :---: |
| Customer Charge | $\$ 20.40$ | $\$$ | 244.80 |
| Dist Charge | $\$ 0.8670$ | $\$$ | 867.00 |
|  |  |  |  |
| Total | $\$$ | $1,111.80$ |  |


|  | Yearly Total |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| Customer Charge | $\$$ | 20.38 | $\$$ | 244.56 |
| Dist Charge | $\$ 0.5718$ | $\$$ | 571.80 |  |
|  |  |  |  |  |
| Total |  | $\$$ | 816.36 |  |


[^0]:    * $100 \%$ of GPM used for new construction as

